

Over-the-Counter (OTC) Benefit



IBC12263 (12/22)
Y0041_HM_C_23_111778

Independence 

Save Money on Over-the-Counter (OTC) Items



IBX Care Card

Members will receive an IBX care card that they need to activate by phone or online. Once their card is activated, they can use a quarterly allowance* to purchase qualifying OTC items. Visit ibxmedicare.com/carecard for more information.



Retail locations

Members can use their IBX Care Card to purchase eligible OTC medications, health and wellness items, first-aid supplies, and other qualifying items through participating retail locations like **Walmart, CVS, Walgreens, Rite Aid, Dollar General, Family Dollar, and more.**



How to order

Participating retail locations:
Simply swipe your card at the register.

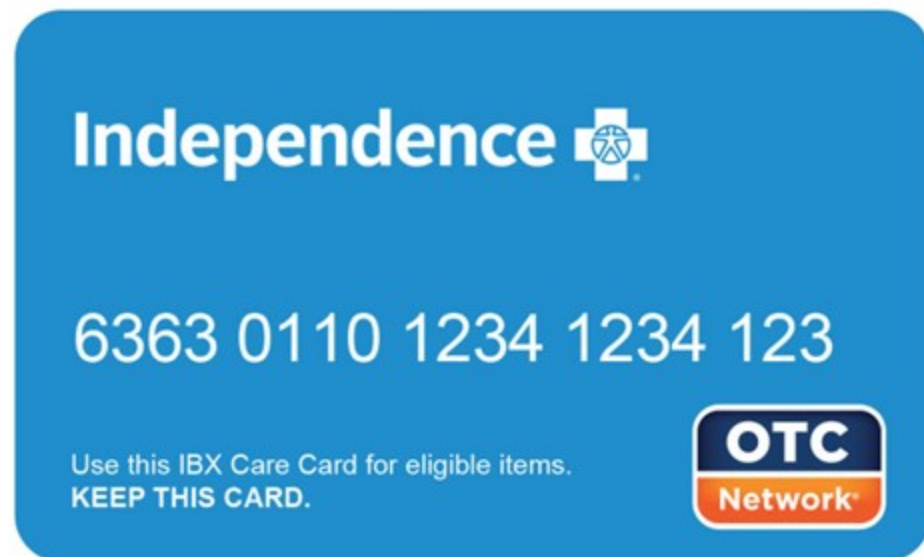
Online: Visit Conveybenefits.com/IBX

By Phone: Call Convey at
1-855-885-5740 (TTY/TDD: 711)
Monday through Friday,
8 a.m. to 11 p.m.

*Balance does not roll over into the next quarter if it is unused.

Activate your IBX Care Card before you use it

- Visit OTCNetwork.com or call **1-833-552-4729** (TTY/TDD: **711**).
- You will be asked to enter your IBX Care Card number and the last four digits of your member ID.



Please keep this card for as long as you remain a member of one of our plans that includes the IBX Care Card benefit. We recommend writing your name and card number down and keeping your card in a safe location.

Manage your IBX Care Card

Track your balance, find participating retailers, and find eligible items and discounts:

- Visit the online member portal at OTCNetwork.com.
- Call **1-833-552-4729** (TTY/TDD: **711**).
- Or bring savings to your fingertips 24/7 with the **OTC Network® Mobile App**.

For more detailed instructions, download the OTC Network Portal Guide [click here](#).



Enjoying Your IBX Care Card Benefit is Easy

Your OTC allowance will automatically be loaded onto your IBX Care Card at the beginning of each quarter.



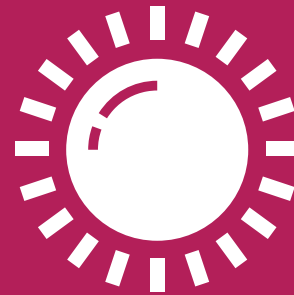
Q1

Jan. 1 – Mar. 31



Q2

Apr. 1 – June 30



Q3

July 1 – Sept. 30



Q4

Oct. 1 – Dec. 31

To check your card balance, call **1-888-682-2400** (TTY: **711**) or go to ibxmedicare.com/carecard.

Independence Blue Cross offers products through its subsidiaries Independence Hospital Indemnity Plan, Keystone Health Plan East and QCC Insurance Company — independent licensees of the Blue Cross and Blue Shield Association.